

**STENNER PUMPS®**

PERISTALTIC METERING PUMPS SINCE 1957

# **S420 SERIES**

## **PERISTALTIC METERING PUMPS**

---

### **INSTALLATION AND MAINTENANCE MANUAL**

#### **WARNING**

TO BE INSTALLED AND MAINTAINED BY PROPERLY TRAINED  
PROFESSIONAL INSTALLER ONLY. READ MANUAL & LABELS  
FOR ALL SAFETY INFORMATION & INSTRUCTIONS.

# TABLE OF CONTENTS

<b>Warranty and Service Policy</b> .....	3
<b>Safety Instructions</b> .....	4-5, 9, 11-15, 18, 21, 23-27, 30-31, 39, 47
<b>Flow Rate Outputs</b> .....	6
<b>Materials of Construction</b> .....	7
<b>Accessories</b> .....	8
<b>Operation</b> .....	9-10
<b>Connections</b> .....	11-16
<b>Leak Detect</b> .....	17-19
<b>Installation</b> .....	20-26
<b>Troubleshooting</b> .....	27-30
<b>Tube Replacement</b> .....	31-38
<b>Cleaning Point of Injection</b> .....	39-41
<b>Parts</b> .....	42-46
<b>Chemical Resistance Guide</b> .....	47-50
<b>Wall Mounting Bracket Dimensions</b> .....	51

SERIES	S420 SERIES		
MODEL	pump head-plastic latches <b>S34</b>	pump head-3 thumb screws <b>S44</b>	pump head-4 thumb screws <b>S54</b>

IMS4 040825

# WARRANTY AND CUSTOMER SERVICE

## LIMITED WARRANTY

Stenner Pump Company will for a period of two (2) years from the date of purchase (proof of purchase required) repair or replace, at our option, all defective parts. Stenner is not responsible for any removal or installation costs. Pump tube assemblies and rubber components are considered perishable and are not covered in this warranty. Pump tube will be replaced each time a pump is in for service, unless otherwise specified. The cost of the pump tube replacement will be the responsibility of the customer. Stenner will incur shipping costs for warranty products shipped from our factory. Any tampering with major components, chemical damage, faulty wiring, weather conditions, water damage, power surges, or products not used with reasonable care and maintained in accordance with the instructions will void the warranty. Stenner limits its liability solely to the cost of the original product. We make no other warranty expressed or implied.

## RETURNS

Stenner offers a 30-day return policy on factory direct purchases. Except as otherwise provided, no merchandise will be accepted for return after 30 days from purchase. To return merchandise at any time, call Stenner at 800.683.2378 for a Return Merchandise Authorization (RMA) number. A 15% re-stocking fee will be applied. Include a copy of your invoice or packing slip with your return.

## DAMAGED OR LOST SHIPMENTS

Check your order immediately upon arrival. All damage must be noted on the delivery receipt. Call Stenner Customer Service at 800.683.2378 for all shortages and damages within seven (7) days of receipt.

## SERVICE & REPAIRS

Before returning a pump for warranty or repair, remove chemical from pump tube by running water through the tube, and then run the pump dry. Following expiration of the warranty period, Stenner Pump Company will clean and overhaul any Stenner metering pump for a minimum labor charge plus necessary replacement parts and shipping. All metering pumps received for overhaul will be restored to their original condition. The customer will be charged for missing parts unless specific instructions are given. To return merchandise for repair, call Stenner at 800.683.2378 or 904.641.1666 for a Return Merchandise Authorization (RMA) number.

## DISCLAIMER

The information contained in this manual is not intended for specific application purposes. Stenner Pump Company reserves the right to make changes to prices, products, and specifications at any time without prior notice.

## TRADEMARKS

QuickPro® is a registered trademark of the Stenner Pump Company.

Santoprene® is a registered trademark of Celanese International Corporation.

Versilon® is a registered trademark of Saint-Gobain Performance Plastics.

Pellethane® is a registered trademark of Lubrizol Advanced Materials, Inc.

Hastelloy® is a registered trademark of Haynes International, Inc.

# SAFETY INFORMATION

## IMPORTANT SAFETY INSTRUCTIONS

When installing and using this electrical equipment, basic safety precautions should always be followed, including the following:

## READ AND FOLLOW ALL INSTRUCTIONS

 **WARNING** Warns about hazards that CAN cause death, serious personal injury, or property damage if ignored.

 **WARNING** ELECTRIC SHOCK HAZARD

 **WARNING** RISK OF ELECTRIC SHOCK

Connect only to a branch circuit protected by a ground-fault circuit-interrupter (GFCI). Contact a qualified electrician if you cannot verify that the receptacle is protected by a GFCI.

 **AVERTISSEMENT** RISQUE DE CHOC ELECTRIQUE

Brancher seulement à un réseau électrique protégé par un DDFI. Contactez un électricien certifié si vous ne pouvez pas vérifier que la prise est protégé par un DDFI.

 **PELIGRO** PELIGRO DE DESCARGA ELECTRICA

Conecte a un circuito en derivación protegido por un interruptor de descarga a tierra (GFCI). Contacte a un electricista certificado si no puede verificar que su receptáculo esté protegido por dicho interruptor (GFCI).

 **WARNING** To reduce the risk of electric shock, replace damaged cord immediately. Contact the factory or an authorized service facility for repair.

 **WARNING** DO NOT alter the power cord or plug end. **DO NOT** use receptacle adapters.

 **WARNING** DO NOT use pump with a damaged or altered power cord or plug. Contact the factory or authorized service facility for repair.

 **WARNING** After installation, the power supply plug must be accessible during use.

 **WARNING** To reduce the risk of injury, **DO NOT** permit children to use this product. This appliance is not to be used by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.

 **WARNING** This pump has not been investigated for use in marine areas.

 **AVERTISSEMENT** La pompe n'a pas été vérifiée et approuvée pour utilisation sur des applications de installation marine.

 **PELIGRO** Este dosificador no ha sido investigado para uso en áreas marinas.

 **WARNING** EXPLOSION HAZARD

This equipment **IS NOT** explosion proof. **DO NOT** install in an explosive environment.

 **WARNING** RISK OF CHEMICAL EXPOSURE AND OVERDOSE

Potential for chemical burns, fire, explosion, personal injury, or property damage. To reduce risk of exposure, the use of proper personal protective equipment is mandatory. To reduce risk of overdosing, follow proper installation methods and recommendations. Check your local codes for additional guidelines.

 **WARNING** RISK OF FIRE HAZARD

**DO NOT** install or operate on any flammable surface.

 **WARNING** Pump is not recommended for installation in areas where leakage can cause personal injury or property damage.

# SAFETY INSTRUCTIONS

 **CAUTION** Warns about hazards that WILL or CAN cause minor personal injury or property damage if ignored.

 **CAUTION** To reduce risk of electric shock, pull plug before servicing this pump.

 **CAUTION** This pump has been evaluated for use with water only.

 **CAUTION** Non-submersible pump. Suitable for indoor and outdoor use.

 **ATTENTION** Pompe non submersible. Adaptée à une utilisation aussi bien à l'intérieur qu'à l'extérieur.

 **ACUIDADO** Dosificador no sumergible. Adecuado para el uso interior y exterior.

 **CAUTION PLUMBING**

Chemical feed pump installation must always adhere to your local plumbing codes and requirements. Be sure installation does not constitute a cross connection. Check local plumbing codes for guidelines.

 **CAUTION** Electrical installation should adhere to all national and local codes. Consult licensed professional for assistance with proper electrical installation.

 **CAUTION** Pump uses a class 2 switching power supply.

 **WARNING PINCH PONT HAZARD**

Use extreme caution when replacing pump tube. Be careful of your fingers and do not place fingers near rollers.

## SAVE THESE INSTRUCTIONS

 **CAUTION** **NOTICE:** Indicates special instructions or general mandatory action.

**!** This metering pump is portable and designed to be removable from the plumbing system without damage to the connections.

**!** This metering pump and its components have been tested for use with the following chemicals; Sodium Hypochlorite (10-15%), Muriatic Acid (20-22 Baume, 31.5% HCl), and Soda Ash.

**!** Cette a pompe de dosage et ses composants ont été testés pour utilisation avec les produits chimiques suivants; Hypochlorite de Sodium (solution de 10-15%); Acide Muriatique (20-22 Baume, 31.5% HCl); Cendre de Soude.

**!** Before installing or servicing the pump, read the pump manual for all safety information and complete instructions. The pump is designed for installation and service by properly trained personnel.

**!** No user replaceable parts inside.

**!** INTERTEK/ETL Tested for CE, IP65 rated pumps only, maximum altitude 2000 m.

**!** The ambient temperature rating is 104°F (40°C).

**!** DO NOT cycle the pump on and off via mains power more than 4 times per minute.

# FLOW RATE OUTPUTS

## 25 psi (1.7 bar) max.

Pump Prefix	Pump Tube	Turndown 4-20mA	Turndown Manual Mode	Gallons per Day	Gallons per Hour	Ounces per Hour	Ounces per Min.	Liters per Day	Liters per Hour	Milliliters per Hour	Milliliters per Min.
S3403	3	100:1	20:1	40.0	1.67	213.0	3.56	151.0	6.31	6309.0	105.0
S3404	4	100:1	20:1	60.0	2.50	320.0	5.33	227.0	9.46	9464.0	158.0
S3405	5	100:1	20:1	85.0	3.54	453.0	7.56	322.0	13.41	13407.0	223.0
S445X	5X	100:1	20:1	150.0	6.25	800.0	13.33	568.0	23.66	23659.0	394.0
S545G	5G	100:1	20:1	315.0	13.13	1680.0	28.0	1192.0	49.68	49684.0	828.0

Approximate maximum outputs @ 50/60Hz

## 100 psi (6.9 bar) max.

Pump Prefix	Pump Tube	Turndown 4-20mA	Turndown Manual Mode	Gallons per Day	Gallons per Hour	Ounces per Hour	Ounces per Min.	Liters per Day	Liters per Hour	Milliliters per Hour	Milliliters per Min.
S3401	1	100:1	20:1	5.0	0.21	27.0	0.44	19.0	0.79	789.0	13.0
S3402	2	100:1	20:1	17.0	0.71	91.0	1.51	64.0	2.68	2681.0	45.0
S3407	7	100:1	20:1	40.0	1.67	213.0	3.56	151.0	6.31	6309.0	105.0
S447X	7X	100:1	20:1	60.0	2.50	320.0	5.33	227.0	9.46	9464.0	158.0
S547G	7G	100:1	20:1	125.0	5.21	667.0	11.11	473.0	19.72	19716.0	329.0

Approximate maximum outputs @ 50/60Hz

**!** **NOTICE:** The information within this chart is solely intended for use as a guide. The output data is an approximation based on pumping water under a controlled testing environment. Many variables can affect the output of the pump. Stenner Pump Company recommends that all metering pumps undergo field calibration by means of analytical testing to confirm their outputs.

# MATERIALS OF CONSTRUCTION

All Housings Polycarbonate

Pump Tube

**S34, S54** Santoprene® (FDA approved), or Versilon®

**S44** Santoprene® (FDA approved)

Check Valve Duckbill **S34** Santoprene® (FDA approved), or Pelletthane®

Ball Check Valve Components **S44, S54**

- Ceramic ball (FDA approved); Tantalum spring; FKM seat & O-ring or
- Ceramic ball (FDA approved); Stainless steel spring; EPDM seat; Santoprene® O-ring

Pump Head Rollers

**S34, S44** Polyethylene

**S54** Polycarbonate

Pump Head Guide Rollers **S44, S54** Polyethylene

Roller Bushings **S34, S44** Oil impregnated bronze

Roller Ball Bearings **S54** Stainless steel

Suction/Discharge Tubing, Ferrules Polyethylene (FDA approved)

Tube Fittings, Injection Fittings PVC or Polypropylene (both NSF listed)

Connecting Nuts PVC or Polypropylene (both NSF listed)

3/8" Adapter **S34** PVC or Polypropylene (both NSF listed)

Suction Line Strainer and Cap PVC or Polypropylene (both NSF listed); ceramic weight

All Fasteners Stainless steel

Pump Head Latches **S34** Polypropylene

Pump Head Thumb Screws **S44, S54** Stainless steel; PVC

Pump Head Support and Transition Sleeve **S44, S54** Santoprene®

Tube Pull **S44, S54** PVC

Leak Detect Components

**S34** Hastelloy®

**S44, S54** Hastelloy®; stainless steel

# ACCESSORIES

## S34 Accessories

3 Connecting Nuts 1/4" & 3 Ferrules 1/4" or 6 mm *EUROPE*  
or 3 Connecting Nuts & 2 Adapters 3/8"

1 Injection Fitting 25 psi (1.7 bar) max.  
or 1 Duckbill Check Valve 100 psi (6.9 bar) max.

1 Weighted Suction Line Strainer 1/4", 3/8" or 6 mm *EUROPE*

20' Suction/Discharge Tubing 1/4" or 3/8", white or UV black  
or 20' Suction/Discharge Tubing, white, 6 mm *EUROPE*

1 Additional Pump Tube

2 Additional Latches

1 Mounting Bracket

1 Manual

---

## S44 & S54 Accessories

3 Connecting Nuts 3/8"

1 Ball Check Valve

1 Weighted Suction Line Strainer 3/8"

20' Suction/Discharge Tubing 3/8", white or UV black

1 Additional Pump Tube

1 Mounting Bracket

1 Manual

# OPERATION

**OFF:** Turn potentiometer fully counterclockwise to .

**CHANGE OPERATING MODE:** Set potentiometer to  and press MODE button to change between MANUAL and 4-20mA.

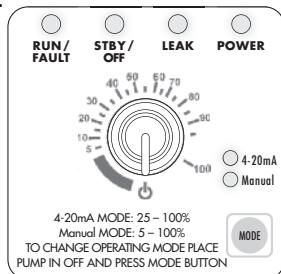
**MANUAL MODE:** Turn potentiometer clockwise to increase speed, graduations are approximate.

**4-20mA MODE:** Turn the potentiometer to maximum flow rate output required at 20 milliamp. Follow instructions for wiring in Connections section.

**PRIME:** Set to Manual mode and turn potentiometer to 100.

## 4-20mA Scaling

The pump flow rate output is controlled by the 4-20mA signal. The output varies according to the level of 4-20mA analog signal it receives and the scale set by the user. The scale can be set from 25% to 100%. Turn the potentiometer to set the desired maximum flow rate output at a maximum signal of 20 milliamp.

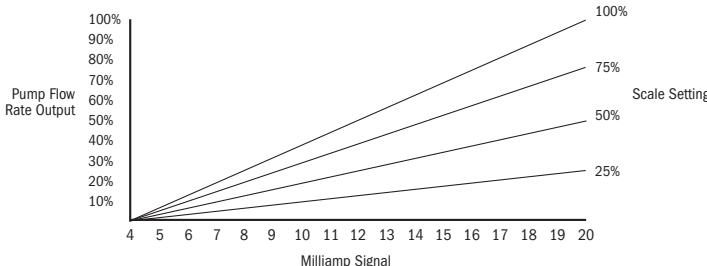


 **CAUTION** **MAXIMUM SIGNAL VOLTAGE LEVEL IS 36VDC.**

 **WARNING** **PUMP RESPONSE VERIFICATION**

Verify that the pump responds as expected throughout the entire range of the control signal. If necessary, calibrate the pump to your control signal via the Configuration Menu.

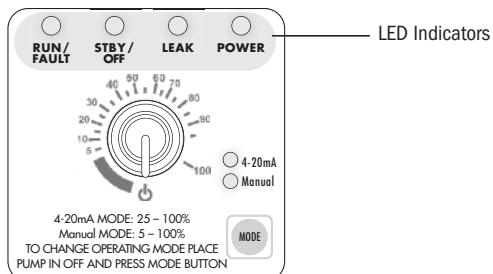
## Approximate Signal and Flow Rate Output Correlation



**NOTICE:** The information within this chart is solely intended for use as a guide. The output data is an approximation based on pumping water under a controlled testing environment. Many variables can affect the output of the pump. Stenner Pump Company recommends that all metering pumps undergo field calibration by means of analytical testing to confirm their outputs.

# OPERATION

continued



## LED Indicators

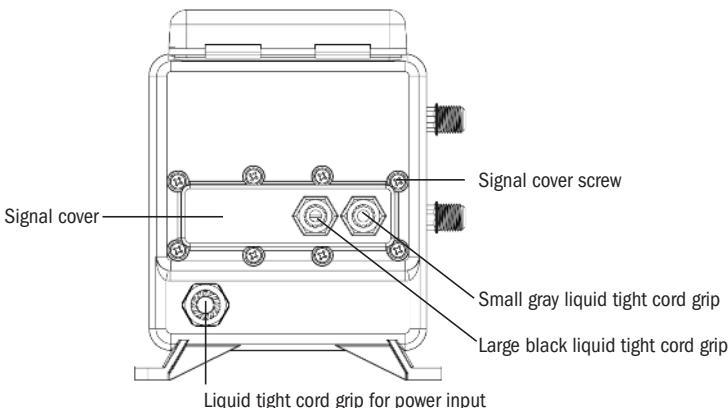
<b>RUN</b>	<b>Solid green</b> When the pump is running and not in drive fault.
<b>FAULT</b>	<b>Blinking red</b> If pump has a drive fault error. To Clear: Disconnect, then reconnect power, if FAULT is still present contact factory for evaluation.
<b>STANDBY</b>	<b>Solid red</b> Pump received a contact closure on the standby inputs. To Clear: Automatically clears when pump no longer receives a contact closure on the standby inputs.
<b>OFF</b>	<b>Blinking red</b> When the potentiometer is set to  .
<b>LEAK</b>	<b>Blinking red</b> When a leak is detected. To Clear: Clears when the leak detect components are free of chemical or residue and power to the pump is disconnected, then reconnected.
<b>POWER</b>	<b>Solid green</b> Mains power is connected.
<b>4-20mA/Manual</b>	<b>Solid green</b> Indicates operating mode.

# CONNECTIONS

## USER INTERFACE CONNECTIONS

- The input and output connection terminals are located at the rear of the pump. To access it, unplug the pump and remove the signal cover by taking out the Phillips head screws that secure it in place.
- Prepare the signal cable by removing 3.5" of the outer jacket. Bare 0.25" on the ends of the signal wires. See cautionary note below on wire approval, shielding, size, etc.
- Loosen the outer nuts on the liquid tight cord grips. Remove rubber plug from the cord grip.
- Insert a sufficient length of signal cable through the cord grip to allow for wiring.
- Make connections as required.
- Adjust signal cable so that the outer jacket is flush with the inside of the cord grip. Tighten the cord grip nut flush with the cord grip body.
- Replace signal cover, ensuring that the signal wires do not get pinched between the signal cover and pump body.
- Replace the signal cover screws, using care to find existing threads, and tighten until the signal cover is evenly and fully tightened down flush.

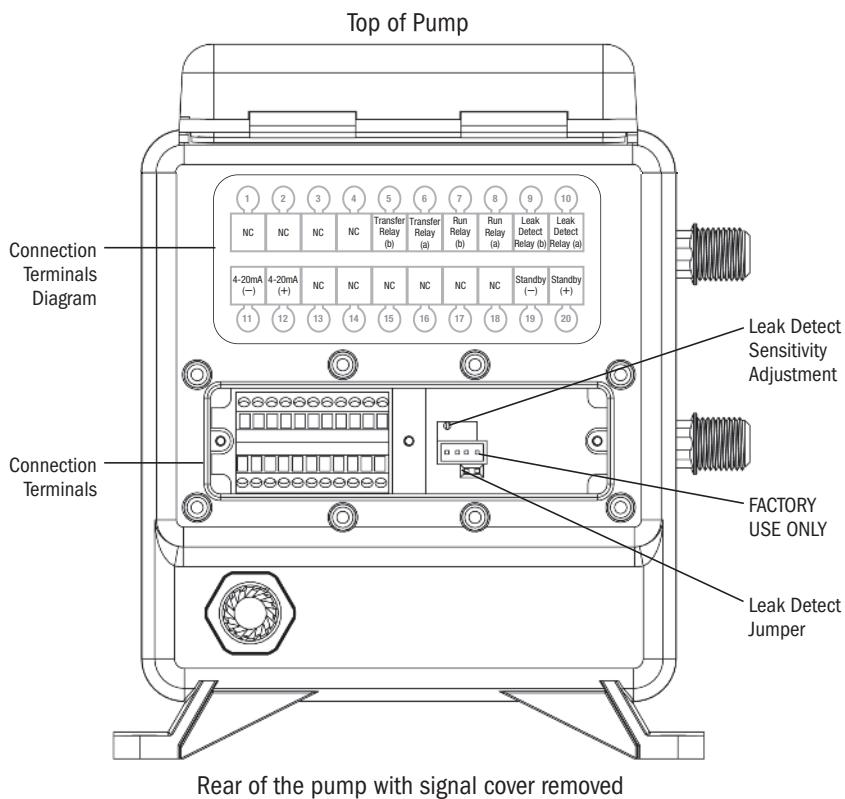
**⚠️ ⚠️ **WARNING**** Failure to properly tighten or secure the cord grip or signal cover may allow water to enter the pump enclosure, which can cause pump failure, property damage, or personal injury.



**⚠️ ⚠️ **CAUTION**** Signal cables must be UL, cUL AWM Style 2464 approved with conductors between 28 AWG and 18 AWG. Jacket diameter for small liquid tight must be 0.064" to 0.210". Jacket diameter for large liquid tight must be 0.114" to 0.250".

# CONNECTIONS DIAGRAM

## DIAGRAM



## LEAK DETECT JUMPER

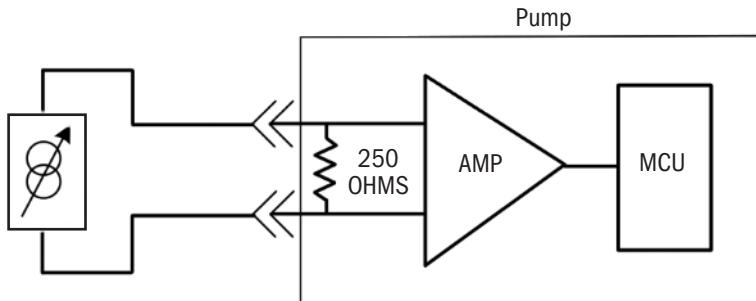
- Pre-installed at the factory.
- When the jumper is installed & when a leak is detected, the pump stops running.
- When the jumper is not installed & when a leak is detected, the pump continues to run and the LED light & relay activation are not affected.

**⚠ CAUTION** If connecting a shielded signal cable to the pump, ensure that the shield wire is properly grounded on the controller (non-pump) side.

**⚠ CAUTION** DO NOT run signal wires in proximity to high voltage wires.

# CONNECTIONS 4-20mA INPUT

In 4-20mA mode, the pump's speed is controlled by a 4-20mA signal input.

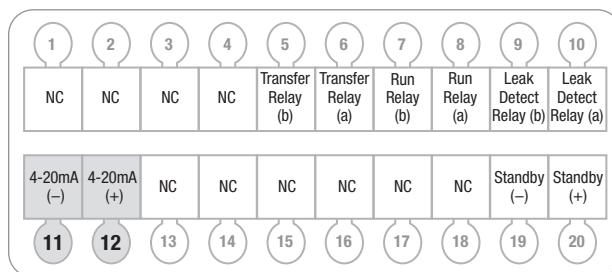


Pump signal impedance is 250 ohms.

**⚠ CAUTION** Maximum voltage on the signal line is 36VDC.

## Connection Terminals

- Connect signal common input to 4-20mA (-), position 11.
- Connect signal positive to 4-20mA (+), position 12.



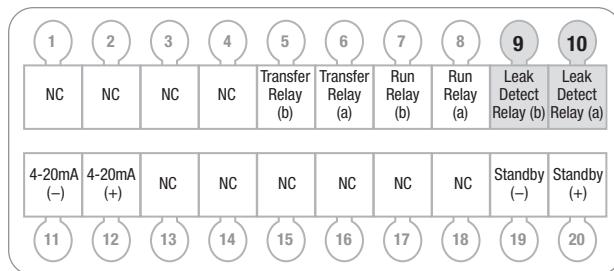
# CONNECTIONS OUTPUT RELAYS

The relays are dry contacts, so there is no polarity to observe.

 **WARNING** The output relays are for signal level only. Maximum rating is for 24VDC at 50mA.

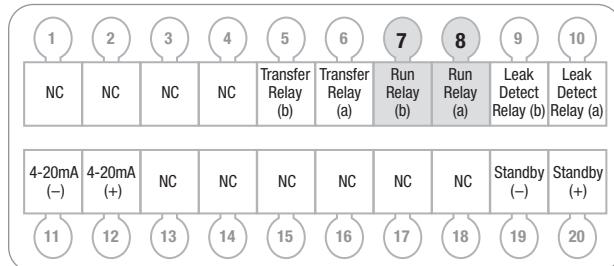
## Leak Detect Relay

- Relay is normally open.
- If a leak is detected, this relay will close.
- The relay will remain closed until the leak condition is cleared and the power to the pump is cycled.
- Connect to Leak Detect Relay in positions 9 and 10.
- If the Leak Detect Jumper is removed, the relay activation is not affected.



## Run Relay

- Relay is Normally Open.
- If the pump is running, this relay will close.
- Connect to Run Relay in positions 7 and 8.



# CONNECTIONS OUTPUT RELAYS continued

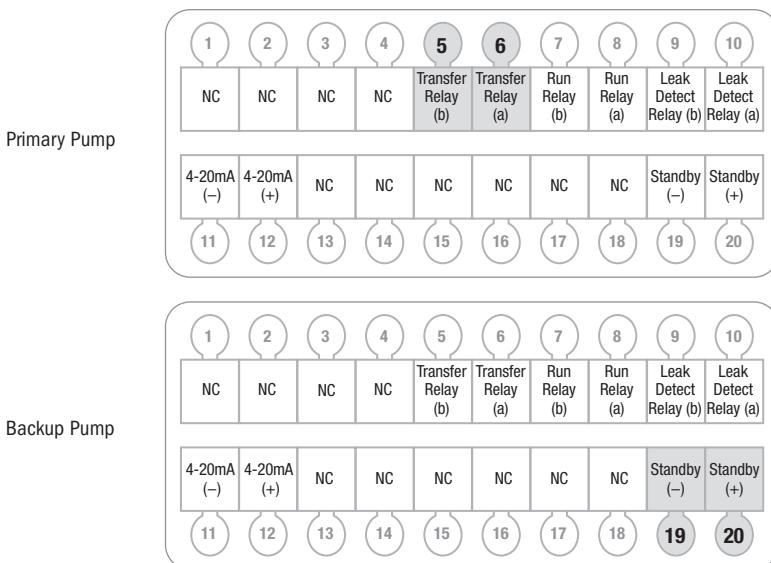
## Transfer Relay

- Relay is Normally Open, when power is applied to the pump, the relay closes.
- In the event of a drive fault, a leak, or a loss of power, this relay will open.

**⚠ CAUTION** DO NOT remove Leak Detect Jumper from primary pump. If jumper is removed, both pumps run at the same time.

Steps to set up a backup pump

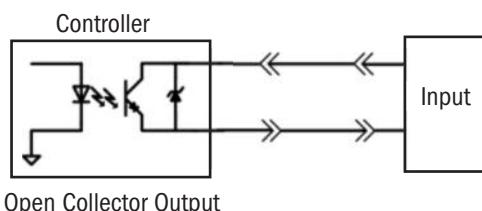
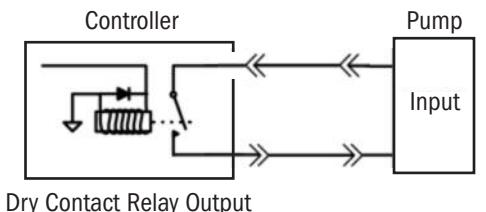
- Primary pump's Transfer Relay in positions 5 & 6 must be wired to the backup pump's Standby input in positions 19 & 20.
- Backup pump setting must be the same setting as primary pump.



NOTE: If controlling the primary pump by mains power and if the primary & backup pumps are on separate circuits, then the backup pump will run when the primary pump is turned off by mains power.

# CONNECTIONS STANDBY INPUT

The Standby feature can stop the pump remotely. When a dry contact or open collector signal is received to the Standby inputs, the pump ceases operation as long as the signal is present. In standby, the POWER/STANDBY LED is lit solid red.

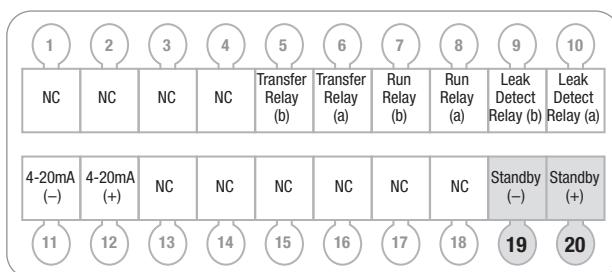


## For connection to a dry contact

- There is no polarity to observe.
- Connect relay to Standby (-), position 19 and Standby (+), position 20.

## For connection to an Open Collector output

- Polarity must be observed.
- Connect OC positive to Standby (+), position 20.
- Connect OC common to Standby (-), position 19.

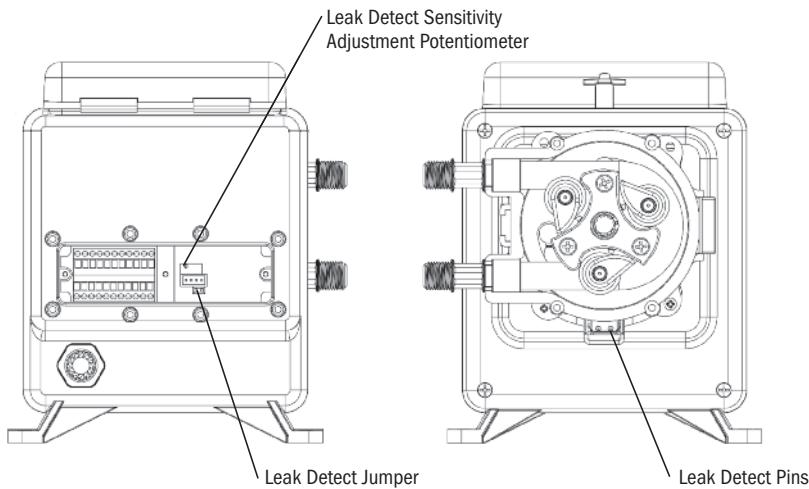


# LEAK DETECT

## OVERVIEW

The leak detect feature alerts if solution is present in the pump head by sensing the conductivity of the liquid. The sensitivity is factory preset to distinguish between water and common water treatment chemicals. Always calibrate the sensitivity with the chemical and chemical concentration utilized in the application to reduce the number of false tube leaks.

- When a leak is detected the Leak LED blinks red and the pump shuts off, unless the leak detect jumper was removed during installation.
- To reset the pump, the tube housing, cover and components must be clean & dry and the power must be disconnected and reconnected.
- The sensitivity is adjusted with the potentiometer (brass screw) located under the terminal cover on the back of the pump. Use a small flat blade screwdriver less than 3 mm to turn the potentiometer.



*Follow the leak detect sensitivity calibration steps on the next pages*

# LEAK DETECT

continued

## CALIBRATE THE LEAK DETECT SENSITIVITY

page 1 of 2

** WARNING TO BE INSTALLED AND MAINTAINED BY PROPERLY TRAINED PROFESSIONAL INSTALLER ONLY. READ MANUAL & LABELS FOR ALL SAFETY INFORMATION & INSTRUCTIONS.**

** WARNING** Turn off water system, disable all pumps and depressurize the system before performing installation. Always wear proper protective safety equipment when working with metering pumps.

1. Turn pump off, by setting potentiometer to .
2. Unplug the pump.
3. Remove tube housing cover from the pump head.
4. Remove the signal cover to allow access to the leak detect adjustment potentiometer.
5. Use a small flat blade screwdriver less than 3 mm and turn the potentiometer clockwise until there is a clicking sound (approx. 25 rotations).
6. Plug the pump in.
7. Soak a small piece of sponge with the pumping solution and place over the two leak detect pins, use the expected weakest solution and keep in mind some solutions dilute with time.
8. Slowly turn the potentiometer counterclockwise until the LEAK LED blinks red.

# LEAK DETECT

continued

## CALIBRATE THE LEAK DETECT SENSITIVITY page 2 of 2

9. Turn the potentiometer an additional one full turn counterclockwise.
10. Remove sponge and thoroughly clean the solution off pins and confirm they are dry.  
**IMPORTANT:** Confirm there is no chemical residue remaining on the leak detect pins and bracket.
11. Disconnect, then reconnect power. Confirm the LEAK LED is not lit. If lit, repeat steps 1-11. If the LEAK LED is not lit, go to step 12.
12. If the pump is not outdoors or exposed to water, go to step 14.
13. If the pump will be installed outdoors or exposed to water:
  - Soak a small piece of sponge in water and place over the two leak detect pins. If the tube LEAK LED is lit, it indicates the conductivity of the pumped solution and water is too close and the pump cannot discriminate between the two. The liquid end needs to be protected from water intrusion to avoid a false tube leak signal.
  - If the tube LEAK LED is not lit, the setting is complete.
14. Re-install the tube housing cover and the signal cover on the pump.
15. Prime pump. Set to Manual mode and turn potentiometer to 100.
16. Verify pump operation.



# INSTALLATION

## ADDITIONAL SAFETY INSTRUCTIONS



**NOTICE:** Indicates special instructions or general mandatory action.

- ! Read all safety hazards before installing or servicing the pump. The pump is designed for installation and service by properly trained personnel.
- ! Use all required personal protective equipment when working on or near a chemical metering pump.
- ! Install the pump so that it is in compliance with all national and local plumbing and electrical codes.
- ! Use the proper product to treat potable water systems, use only chemicals listed or approved for use.
- ! Inspect tube frequently for leakage, deterioration, or wear. Schedule a regular pump tube maintenance change to prevent chemical damage to pump and/or spillage.

# INSTALLATION

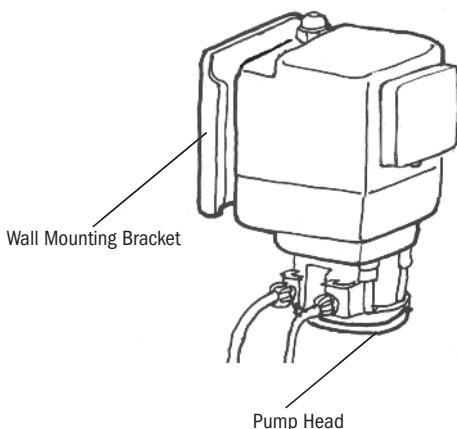
continued

## MOUNT PUMP

- ! Recommended mounting is vertical with pump head pointed downward or horizontal sitting on motor base.
- ! Select a dry location (to avoid water intrusion and pump damage) above the solution tank. Best recommended location is above the solution tank in a vertical position with the pump head pointed downward.
- ! To prevent pump damage in the event of a pump tube leak, never mount the pump vertically with the pump head up.
- ! To avoid chemical damage from fumes, DO NOT mount pump directly over an open solution tank. Keep tank covered.
- ! Avoid flooded suction or pump mounted lower than the solution container. Draw solution from the top of the tank. Pump can run dry without damage. If pump is installed with a flooded suction, a shut-off valve or other device must be provided to stop flow to pump during service.

1. Use the mounting bracket as a template to drill pilot holes in mounting location.
2. Secure bracket with fasteners or wall anchors. Slide pump into bracket.

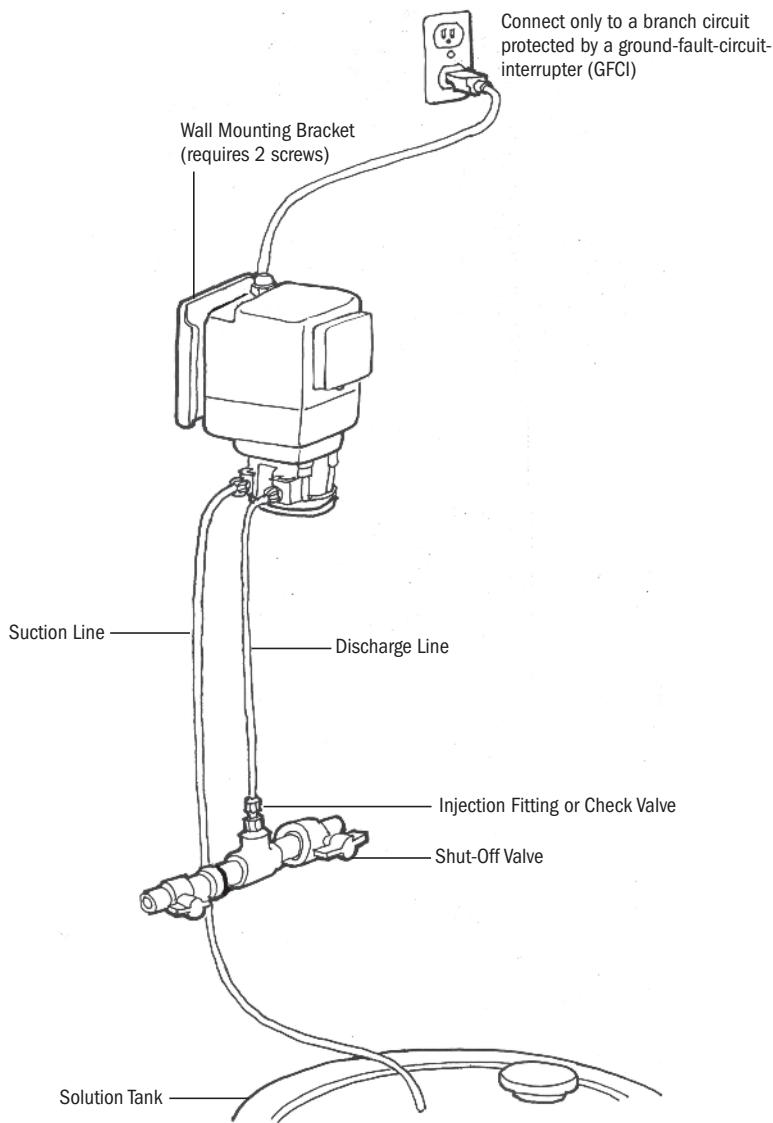
- ! Provide 8" clearance to allow pump removal.
- ! To prevent damage, verify with a volt meter that the receptacle voltage corresponds with the pump voltage.
- ! After installation and after the settings are adjusted, be sure to tighten the screw on the cover of the control panel.



# INSTALLATION

 continued

## DIAGRAM



# INSTALLATION

 continued

## INSTALL SUCTION LINE TO PUMP HEAD

1. Uncoil the suction/discharge line. Use outside of solution tank as a guide to cut proper length of suction line ensuring it will be 2-3" above the bottom of solution tank.
- ! Allow sufficient slack to avoid kinks and stress cracks. Always make a clean square cut to assure that the suction line is burr free. Normal maintenance requires trimming.
- ! Suction lines that extend to the bottom of the tank can result in debris pickup leading to clogged injectors and possible tube failure.
2. Make connections.

### S34 Models

1/4" Slide line through connecting nut and ferrule and insert into tube fitting until it stops. Firmly hold the tube fitting and finger tighten nut.

3/8" Finger tighten the adapter onto the tube fitting. Slide line through connecting nut and insert into adapter until it stops. Firmly hold adapter and finger tighten nut. Then wrench tighten nut one additional half turn. If leak occurs, gradually tighten nut as required.

### S44 & S54 Models

3/8" Slide line through connecting nut and insert into the tube fitting until it stops. Firmly hold the tube fitting and finger tighten nut. Then wrench tighten nut one additional half turn. If leak occurs, gradually tighten nut as required.

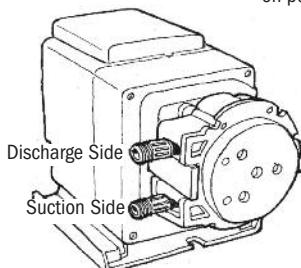
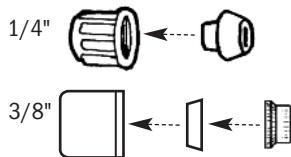
! Over tightening the ferrule and nut may result in damaged fittings, crushed ferrules, and air pick up.

! DO NOT use thread seal tape on pump tube connections.



DO NOT use thread seal tape on pump tube threads.

Connecting Nut Assembly Reference



NOTE: Tubing should bottom into all fittings.

# INSTALLATION

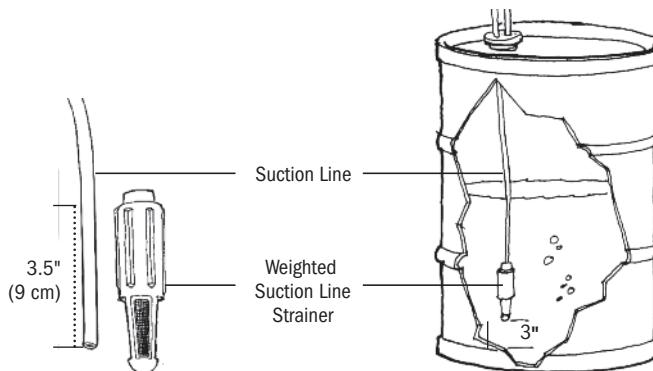
continued

## INSTALL SUCTION WEIGHT TO SUCTION LINE

1. Drill a hole into the bung cap or solution tank lid. Slide the tubing through and secure the weighted strainer to the line.
2. To attach the strainer, push approximately 3.5" of suction line through the cap on the strainer body. Pull tubing to make sure it is secure.
3. Suspend slightly above tank bottom to reduce the chance of sediment pickup.

**!** **DO NOT mix chemicals in the solution container. Follow recommended mixing procedures according to the manufacturer.**

**!** **DO NOT operate pump unless chemical is completely in solution. Turn pump off when replenishing solution.**



# INSTALLATION

 continued

## INSTALL DISCHARGE LINE TO PUMP HEAD AND INJECTION POINT

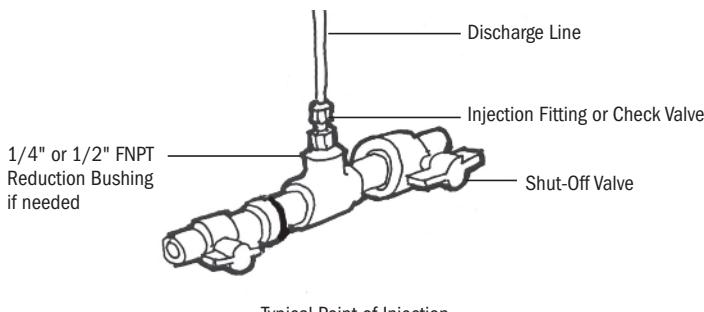
1. Make a secure finger tight connection on the discharge fitting of the pump head as instructed in Install Suction Line instructions.

**!** **DO NOT use thread seal tape on pump tube connections or tools to tighten connections.**

**⚠ WARNING HAZARDOUS PRESSURE:** Shut off water or circulation system and bleed off any system pressure.

**!** **Locate a point of injection beyond all pumps and filters or as determined by the application.**

2. A 1/4" or 1/2" Female NPT (FNPT) connection is required for installing the injection fitting. If there is no FNPT fitting available, provide one by either tapping the pipe or installing FNPT pipe tee fitting.
3. Wrap the Male NPT (MNPT) end of injection fitting with 2 or 3 turns of thread seal tape. If necessary, trim the injection fitting quill as required to inject product directly into flow of water.



**DO NOT use thread seal tape on pump tube threads.**

# INSTALLATION

continued

4. Hand tighten the injection fitting into the FNPT fitting.

## Injection Fitting (S34 – 25 psi max.)

- 1/4" Slide line through connecting nut and ferrule and insert into injection fitting until it stops. Fingertighten nut.
- 3/8" Slide line through connecting nut and insert into injection fitting until it stops. Finger tighten nut. Then wrench tighten nut one additional half turn. If leak occurs, gradually tighten nut as required.

## Duckbill Check Valve or Ball Check Valve

Prior to connection, test check valve and NPT threads for leaks by pressurizing system. If necessary, tighten an additional quarter turn.

- 1/4" Slide line through connecting nut and ferrule and insert into check valve body until it stops. Finger tighten nut.
- 3/8" Slide line through connecting nut and insert into check valve body until it stops. Finger tighten nut. Then wrench tighten nut one additional half turn. If leak occurs, gradually tighten nut as required.

5. Prime the pump. In Manual Mode, set the potentiometer to 100.
6. Re-pressurize system, observe chemical flow as actuated by system and check all connections for leaks.
7. After suitable amount of dosing time, perform tests for desired chemical readings. If necessary, fine tune dosing levels by adjusting solution strength.

**!** **To allow quick access to the point of injection, installation of shut-off valves is recommended.**

**!** **Regular cleaning of the check valve is needed to ensure proper functioning. Remove, inspect and clean components at every pump tube replacement. Replace components at least annually.**

# TROUBLESHOOTING MOTOR



## WARNING

### HAZARDOUS VOLTAGE:

**DISCONNECT** power cord before removing motor cover for service. **Electrical service should be performed by trained personnel only.**

PROBLEM	POSSIBLE CAUSE	SOLUTION
Power LED is not on	No power cord connection point	Check voltage of receptacle/controller output voltage
	Failed power supply	Return to factory for evaluation
	Pump requires re-initialization	Disconnect, then reconnect power to the pump
No response to input signal	Fault, Standby or Leak has occurred	Refer to LED indicator pages for steps to clear condition
Flow rate output is higher or lower than expected	Incorrect tube size or setting	Install correct tube size according to instructions or adjust settings
Pump cycles ON/OFF	Failed fan	Return to factory for evaluation
	High ambient temperature	The ambient temperature rating is 104 (40°C)
Display is working, pump is not	Uncertain cause	Disconnect, then reconnect power to the pump
	Failed motor	Return to factory for evaluation
	Pump is in Standby	Ensure that the pump is on correct setting and isn't receiving contacts to the Standby input terminals
	Fault or Leak has occurred	Refer to LED indicator pages for steps to clear condition
Relay does not close or open for given condition	Relay output wired incorrectly	Output relays are dry contact and do not provide any voltage; confirm wiring is correct
Leak detect not working	Leak detect parts have chemical or residue on them or are not making contact or are missing	Install leak detect components; check to ensure pins are clean and making good contact
	Leak detect sensitivity was calibrated incorrectly	Follow the leak detect sensitivity calibration instructions
<b>S44 &amp; S54</b> Excessive head movement	Thumb Screws not fully tightened	Tighten thumbscrews to secure cover
	Worn or damaged cover bearing	Replace cover and ensure that pump head support is installed
	Missing transition sleeve or pump head support	Replace transition sleeve or pump head support

# TROUBLESHOOTING PUMP HEAD

PROBLEM	POSSIBLE CAUSE	SOLUTION
<b>S34</b> Roller Assembly will not expand or collapse with tube housing cover	Stripped or cracked roller assembly hub New tube is not relaxed	Replace roller assembly With cover latched, run the roller assembly in collapsed position for four minutes
Components are cracking	Depleted solution tank Chemical intrusion from tube failure	Replenish solution Identify and correct cause, clean components of chemical and replace tube according to manual
Pump head leaking	Pump tube rupture	Replace tube according to manual
No pump output, pump head rotates	<b>S34</b> Roller assembly not fully expanded Depleted solution tank Pump suction line weight is above solution Leak in the suction line 1/4" ferrules installed incorrectly, missing or damaged Sleeve and/or gripper inside 3/8" nut is missing, damaged, or incorrectly assembled Injection point is clogged Clogged suction and/or discharge line and/or check valve Life of roller assembly exhausted Life of pump tube exhausted Suction line is flush with the nose of the weighted strainer	Expand roller assembly according to manual Replenish solution Maintain suction line 2-3" above bottom of tank Replace suction line and/or repair connections Replace ferrule; beveled end faces pump. Tubing should bottom into tube fittings. Replace nut and confirm orientation; gripper beveled end faces nut & sleeve wide end faces gripper. Diagram on installation section. Inspect and clean injection point Clean and/or replace as needed Replace roller assembly Replace tube according to manual, schedule tube replacement based on application Pull suction line approximately 1" from bottom of strainer, cut bottom of suction line at an angle



## S44, S54 MODELS

**IMPORTANT: DO NOT TWIST THE TUBE** during installation.  
To ensure it doesn't twist, keep the tube positioned so the printed description stays aligned along the length of the tube.

## TROUBLESHOOTING PUMP HEAD continued

PROBLEM	POSSIBLE CAUSE	SOLUTION
Low pump output, pump head rotates	Life of roller assembly exhausted Life of pump tube exhausted Injection point is restricted Incorrect tube size or setting High system back pressure	Replace roller assembly Replace tube according to manual, schedule tube replacement based on application Inspect and clean injection point regularly Install correct tube size according to manual or adjust settings Verify system pressure against tube psi, if needed replace tube according to manual
No pump output, pump head doesn't rotate	Stripped roller assembly Motor problem	Replace roller assembly Refer to motor section
Pump output is high	Incorrect tube size or setting Roller assembly broken	Install correct tube size according to manual or adjust settings Replace roller assembly

# TROUBLESHOOTING PUMP TUBE

**!** **NOTICE:** A leaking pump tube damages the metering pump. Inspect pump frequently for leakage and wear. Refer to Tube Replacement section for additional safety precautions and instructions.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Tube leaking	Pump tube ruptured Calcium or mineral deposits Excessive back pressure <b>S34</b> Tube twisted or not centered <b>S44 &amp; S54</b> Tube is twisted	Replace tube according to manual Clean injection fitting & replace tube according to manual Verify system pressure against tube psi, if needed replace tube according to manual, center tube Replace tube according to manual Replace tube according to manual <b>IMPORTANT: DO NOT TWIST THE TUBE</b> during installation. To ensure it doesn't twist, keep the tube positioned so the <b>printed description</b> stays aligned along the length of the tube. Use your fingers to center the tube on the rollers.
Tube life is shortened	Chemical attack Mineral deposits at injection point Sediment blockage at check valve Degraded check valve components Check valve components in wrong orientation Tube manually stretched or pinched during replacement Seized rollers caused abrasion on tube Exposure to heat or sun	Check chemical compatibility Clean injection point & replace tube & check valve components according to manual Clean injection point according to instructions & ensure suction line is 2-3" above tank bottom. Use suction line strainer. Replace degraded check valve components at every tube change Refer to Cleaning Injection Point section Follow tube replacement instructions Clean roller assembly or replace do not lubricate Do not store tubes in high temperatures or in direct sunlight
Tube connection is leaking	1/4" 1/4" ferrules installed incorrectly, missing or damaged 3/8" 3/8" nut loose Missing ferrule in 3/8" adapter Sleeve and/oZr gripper inside 3/8" nut is missing, damaged or incorrectly assembled	Replace ferrule; beveled end faces pump. Tubing should bottom into tube fittings. Firmly hold tube fitting or adapter and finger tighten nut; wrench tighten additional 1/2 turn Insert new ferrule into adapter or replace adapter Replace nut and confirm orientation; gripper beveled end faces nut & sleeve wide end faces gripper. Diagram on installation section.

# TUBE REPLACEMENT SAFETY INFORMATION



## **WARNING**

### **RISK OF CHEMICAL EXPOSURE**

- ⚠ To reduce risk of exposure, check the pump tube regularly for leakage. At the first sign of leakage, replace the pump tube.
- ⚠ To reduce risk of exposure, the use of proper personal protective equipment is mandatory when working on or near chemical metering pumps.
- ⚠ To reduce risk of exposure, and also prior to service, shipping, or storage, pump generous amounts of water or a compatible buffer solution to remove chemical from pump.
- ⚠ Consult chemical manufacturer and SDS sheet for additional information and precautions for the chemical in use.
- ⚠ Personnel should be skilled and trained in the proper safety and handling of the chemicals in use.
- ⚠ Inspect tube frequently for leakage, deterioration, or wear. Schedule a regular pump tube maintenance change to prevent chemical damage to pump and/or spillage.



## **CAUTION**

### **PINCH POINT HAZARD**

- ⚠ Use extreme caution when replacing pump tube. Be careful of your fingers and **DO NOT** place fingers near rollers.



## **WARNING**

### **HAZARDOUS PRESSURE/CHEMICAL EXPOSURE**

- ⚠ Use caution and bleed off all resident system pressure prior to attempting service or installation.
- ⚠ Use caution when disconnecting discharge line from pump. Discharge may be under pressure. Discharge line may contain chemical.



## **NOTICE: Indicates special instructions or general mandatory action.**

- ⚠ **DO NOT** apply grease, oil, or lubricants to the pump tube or housing.
- ⚠ Prior to pump tube replacement, inspect the entire pump head for cracks or damaged components. Ensure rollers turn freely.
- ⚠ Rinse off chemical residual and clean all chemical and debris from pump head components prior to tube replacement. Apply Aquashield to main shaft and tube housing cover bushing during tube replacement.
- ⚠ **DO NOT** pull excessively on pump tube. Avoid kinks or damage during tube installation.
- ⚠ Inspect the suction and discharge lines, injection point (into pipe), and injection check valve duckbill for blockages after any tube rupture. Clear or replace as required.

# S34 TUBE REPLACEMENT continued

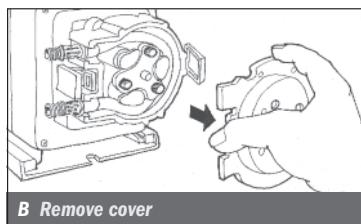
## PREPARATION

1. Follow all safety precautions prior to tube replacement.
2. Prior to service, pump water or a compatible buffer solution through the pump and suction and discharge lines to remove chemical and avoid contact.

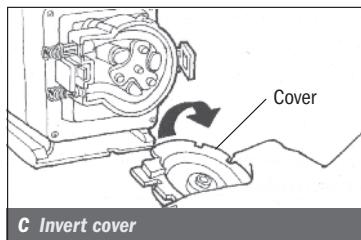
## REMOVE THE PUMP TUBE



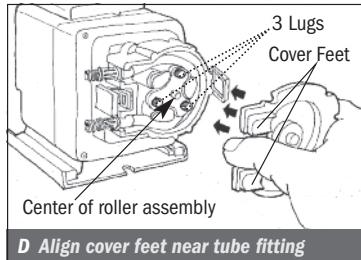
**A Open latches**



**B Remove cover**



**C Invert cover**



**D Align cover feet near tube fitting**

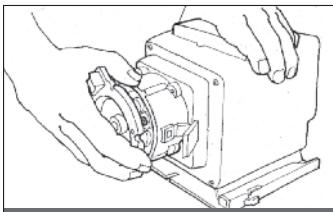
1. Unplug the power cord to ensure the power to the pump is off. Disconnect the input signal.
2. Depressurize and disconnect the suction and discharge lines.
3. Open the latches on both sides of the head. **A**  
*For CE pump only:* Remove the safety screw on cover.
4. Remove the tube housing cover and flip to use as a tool in the next step. **B & C**
5. Align the center of the inverted cover with the center of the roller assembly so that the three holes on the face of the cover align with the three knurled lugs on the roller assembly. Position the cover feet near the tube fittings. **D**  
**NOTE:** The roller assembly must be collapsed to remove the tube.

# S34 TUBE REPLACEMENT

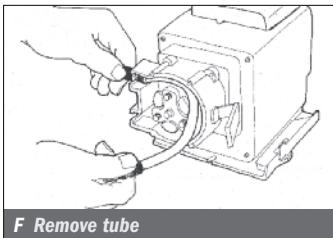
continued

## REMOVE THE PUMP TUBE

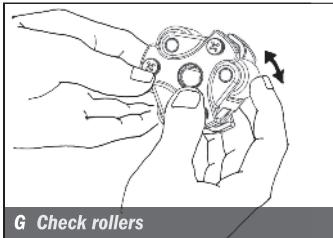
continued



**E** Collapse roller assembly



**F** Remove tube

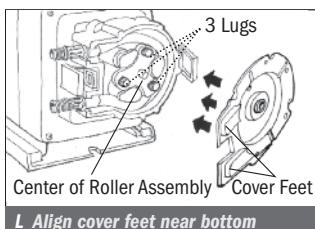
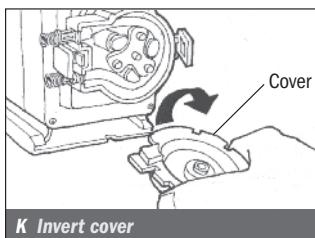
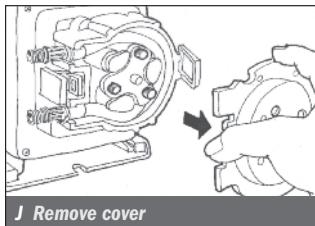
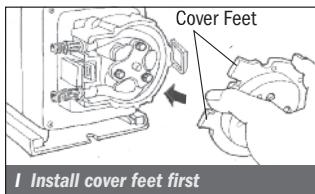
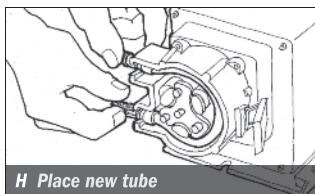


**G** Check rollers

6. Collapse the roller assembly.  
Hold the pump body securely, use the tube housing cover as a wrench and quickly (snap) rotate the cover counterclockwise to collapse the roller assembly. The tube will no longer be pressed against the tube housing wall. **E**
7. Remove and discard the pump tube. **F**
8. Remove the roller assembly and housing. Set them aside to re-install later.
9. Use a non-citrus all-purpose cleaner to clean chemical residue from all pump components.
10. Check the housing for cracks. Replace if cracked.
11. Ensure the rollers turn freely. Replace the roller assembly if the rollers are seized or worn or if there is a reduction or lack of output from the pump. **G**
12. Reinstall clean tube housing.
13. Apply Aquashield to the shaft tip.
14. Install the roller assembly.

# S34 TUBE REPLACEMENT continued

## INSTALL THE TUBE/EXPAND THE ROLLER ASSEMBLY



1. Ensure the power to the pump is off and the input signal is disconnected.
2. Place new tube in the pump head and use your fingers to center it on the rollers. **H**
3. Place the tube housing cover (feet first) on the tube housing, affix the front of the latches to the cover lip and then press the latches back to secure. Be sure the cover is seated with the sleeve bearing on the shaft and is flush with the housing before latching. **I**
4. With cover latched, run the roller assembly in the collapsed position for four minutes. In Manual Mode, set the potentiometer to 100.
5. Unplug the power cord.
6. Remove the tube housing cover and flip to use as a tool in the next step. **J & K**
7. Align the center of the inverted cover with the center of the roller assembly so that the three holes on the face of the cover align with the three knurled lugs on the roller assembly. Position the cover feet near the bottom. **L**

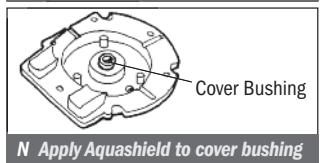
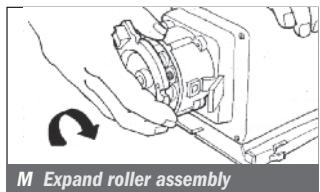
# S34 TUBE REPLACEMENT

continued

## INSTALL THE TUBE/EXPAND THE ROLLER ASSEMBLY

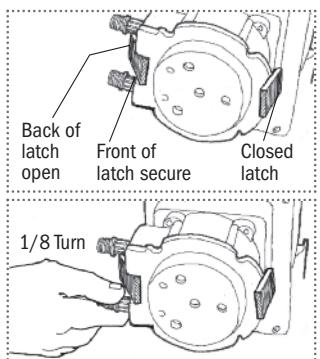
continued

**IMPORTANT: THE ROLLER ASSEMBLY MUST BE EXPANDED** so the tube is pressed against the tube housing wall.



8. Hold the pump securely. Use the cover as a wrench and quickly (snap) rotate the roller assembly clockwise to expand the roller assembly. The tube will be pressed against the tube housing wall. **M**
9. Apply a small amount of Aquashield to the cover bushing ONLY. DO NOT lubricate the pump tube. **N**
10. Place the tube housing cover (feet first) on the tube housing, affix the front of the latches to the cover lip and then press the latches back to secure. Be sure the cover is seated with the sleeve bearing on the shaft and is flush with the housing before latching.

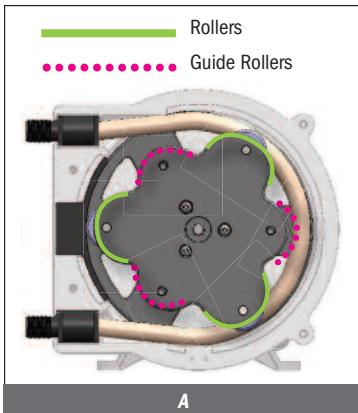
## CENTER THE TUBE



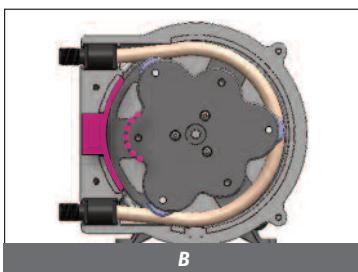
1. Lift the latch located between the tube fittings, leaving the end of the latch engaged with the lip on the tube housing cover. Leave the latch on the opposite side engaged.
2. In Manual Mode, set the potentiometer to 100. Turn tube fitting on the suction side not more than 1/8 of a turn in the direction the tube must move.
3. Do not let go of the fitting until the tube rides approximately in the center of the rollers. Turn potentiometer counterclockwise to .
4. Let go of fitting & secure latch between the fittings.
5. Inspect the suction and discharge lines, point of injection, and check valve for blockages. Clean replace as required. Always replace duckbill or ball check seat, and ferrules.
6. Reconnect the suction and discharge lines.
7. Prime pump. Set to Manual mode and turn potentiometer to 100.
8. Verify operation.

# S44 & S54 TUBE REPLACEMENT

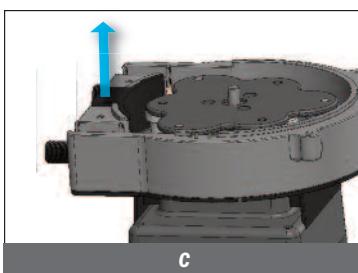
The illustrations show the S5 Pump Head.



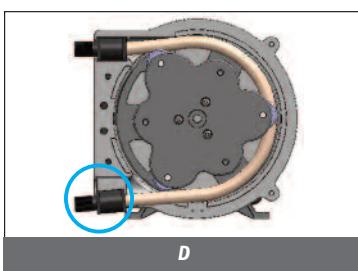
A



B



C



D

## PREPARATION

1. Follow all safety precautions prior to tube replacement.
2. Prior to service, pump water or a compatible buffer solution through the pump and suction and discharge lines to remove chemical and avoid contact.
3. Identify **rollers** and **guide rollers** in the roller assembly **A**.

## REMOVE THE PUMP TUBE

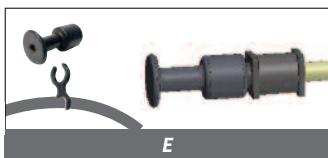
**⚠️** **WARNING PINCH PONT** Pump rollers are a pinch point risk. Tube installations must use tube pull. Keep fingers away from roller assembly while pump is on.

1. Disconnect the input signal.
2. Depressurize and disconnect suction and discharge lines.
3. Unscrew thumbscrews and remove tube housing cover. Set aside to reinstall later.  
*CE pump only: Remove Phillips head screws.*
4. Set pump to Manual mode and turn the potentiometer to 10.
5. When one **guide roller** is aligned with the center of the pump head support, turn the potentiometer to  to stop the roller assembly. **B**
6. Remove pump head support. Replace if worn or damaged. Set aside to reinstall later. **C**
7. Turn the potentiometer to 10 again and close control panel cover.
8. Hold pump securely with one hand. With other hand, lift the tube fitting out of the suction slot in the tube housing. **D**
9. Walk tube out while roller assembly slowly rotates. Discard pump tube.
10. Turn the potentiometer to  and close control panel cover.
11. Remove and inspect the roller assembly. If rollers are seized, worn, or if there is a reduction or lack of output from the pump, replace.
12. Use a non-citrus all-purpose cleaner to clean chemical residue from tube housing, roller assembly, pump head support and cover.
13. Check housing and cover for cracks. Replace if cracked.
14. Lightly apply Aquashield along the entire shaft.
15. Reinstall roller assembly.

[www.stenner.com](http://www.stenner.com)

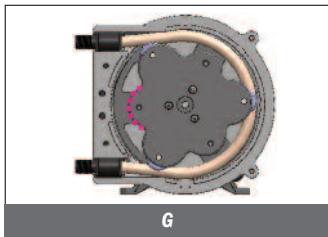
# S44 & S54 TUBE REPLACEMENT

continued



## INSTALL THE TUBE

1. Ensure the input signal is disconnected.
2. Ensure pump is off and control panel cover is closed.
3. Remove tube pull from the holder on the power cord and screw securely onto one tube fitting. **E**
4. Place the other tube fitting into the suction side of tube housing.
5. Turn the potentiometer to 10.
6. Hold pump securely with left hand and hold tube pull with right hand. With slight tension, walk tube around the roller assembly, take care not to let the fitting slip out of the housing. Once tube is mostly installed use the tube pull to draw the fitting towards you into the discharge slot of the tube housing. **F**

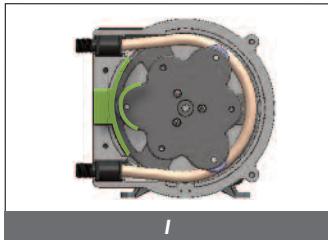


### IMPORTANT: DO NOT TWIST THE TUBE



during installation. To ensure it doesn't twist, keep the tube positioned so the printed description stays aligned along the length of the tube. The square ends help prevent the tube from twisting during operation.

7. Turn the potentiometer to  and close control panel cover.
8. Unscrew tube pull from the tube fitting and return it to holder on the power cord.
9. Turn the potentiometer to 10. When one **guide roller** is centered between each tube fitting, turn the potentiometer to  to stop the roller assembly. **G**
10. Reinstall pump head support by pressing it into place. **H**
11. Turn the potentiometer to 10. When one **roller** is aligned with the center of the pump head support, turn the potentiometer to  to stop the roller assembly. **I**
12. Reinstall tube housing cover and thumbscrews.



# **S44 & S54 TUBE REPLACEMENT** continued

## **INSTALL THE TUBE FINAL INSTALLATION**

---

1. Inspect the suction and discharge lines, point of injection, and check valve for blockages. Clean and/or replace as required. Failure to do so may lead to poor pump performance, including shortened tube life.
2. Reconnect the suction and discharge lines.
3. Prime pump and verify operation.
4. Set pump to desired mode and setting.

# CLEANING POINT OF INJECTION SAFETY INFORMATION



**NOTICE:** Indicates special instructions or general mandatory action.



**NOTICE:** Pumps are supplied with an injection fitting or check valve. All allow the extension tip to be installed in the center of the pipe directly in the flow of water to help reduce deposit accumulation.



**WARNING** Warns about hazards that CAN cause death, serious personal injury, or property damage if ignored.



This is the safety alert symbol. When displayed in this manual or on the equipment, look for one of the following signal words alerting you to the potential for personal injury or property damage.



**WARNING** HAZARDOUS PRESSURE/CHEMICAL EXPOSURE



Use caution and bleed off all resident system pressure prior to attempting service or installation.



Use caution when disconnecting discharge line from pump. Discharge line may be under pressure. Discharge line may contain chemical.



To reduce risk of exposure, the use of proper personal protective equipment is mandatory when working on or near chemical metering pumps.

# CLEANING POINT OF INJECTION continued

1. Disconnect power. Disable any water pump or auxiliary equipment's electrical supply.
2. Depressurize system and bleed pressure from pump discharge line.
3. Loosen and remove the 3/8" or 1/4" nut & ferrule from the check valve or injection fitting to disconnect discharge line.

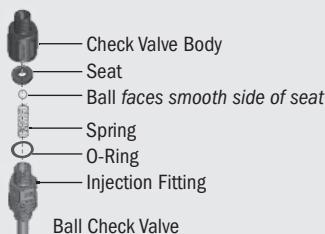
## Duckbill Check Valve

- Unscrew the check valve body (top fitting) and remove the duckbill
- Inspect and replace duckbill as needed

## Ball Check Valve

- Unscrew the check valve body (top fitting) and remove the ball check components. Be careful not to stretch or damage the spring.
- Inspect and replace parts as needed.

NOTE: Always replace the duckbill or ball check seat during every tube change.



4. Insert a #2 Phillips head screwdriver through injection fitting into the pipe to locate or break up accumulated deposits. If screwdriver cannot be inserted, drill the deposit out of the injection fitting. DO NOT drill through the opposite pipe wall.

# CLEANING POINT OF INJECTION continued

5. Replace discharge line if cracked or deteriorated. If the end is clogged, cut off the calcified or blocked section of discharge line.

## **Injection Fitting**

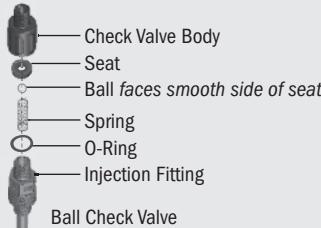
Replace ferrule and reinstall the discharge line to the injection fitting approximately 3/4"-1" until it stops.

## **Duckbill Check Valve**

- Reassemble the check valve.
- Replace ferrule and reinstall the discharge line to the injection check valve approximately 3/4" until it stops.

## **Ball Check Valve**

- Reassemble the check valve, refer to illustration. The smooth side of the seat must face the ball.
- Reinstall the discharge line to the injection check valve approximately 3/4" until it stops.



6. Tighten the connecting nut finger tight while firmly holding the tube fitting. The 3/8" nut may be wrench tightened one additional half turn. If leak occurs, gradually tighten the 3/8" nut as required.
7. Enable the water pump electrical supply and pressurize the water system.  
NOTE: The roller assembly must be expanded so the tube is pressed against the tube housing wall.
8. Put the metering pump back in service and inspect all connections for leaks.

# PUMP HEAD PARTS

## S34 Pump Head Parts

DESCRIPTION	UM	PART NUMBER
S3QP Tube Housing with plastic latches	EA	S3400-1
	2-PK	S3400-2
S3QP Roller Assembly	EA	S3500-1
	4-PK	S3500-4
S3QP Tube Housing Cover with bushing	EA	S3600-1
	4-PK	S3600-4
Latches, plastic	2-PK	QP401-2

## S44 Pump Head Parts

DESCRIPTION	UM	PART NUMBER
S4 Tube Housing	EA	S44B0-1
	2-PK	S44B0-2
S4 Roller Assembly	EA	S45B0-1
	4-PK	S45B0-4
S4 Tube Housing Cover with bushing	EA	S46B0-1
	4-PK	S46B0-4
S4 Pump Head Support	EA	S40B3-1

## S54 Pump Head Parts

DESCRIPTION	UM	PART NUMBER
S5 Tube Housing	EA	S5400-1
	2-PK	S5400-2
S5 Roller Assembly	EA	S5500-1
	4-PK	S5500-4
S5 Tube Housing Cover with bushing	EA	S5600-1
	4-PK	S5600-4
S5 Pump Head Support	EA	S5003-1

## S44 & S54 Pump Head Parts

DESCRIPTION	UM	PART NUMBER
Transition Sleeve	EA	S5002-1
Thumb Screws	4-PK	S5001-4
Tube Pull	EA	S6063-1

# PUMP HEADS

Refer to the FLOW RATE OUTPUTS chart to match the pump with the correct tube.

## S34 Pump Heads

**25 psi (1.7 bar) max.** Includes pump head with tube, ferrules 1/4" or Europe 6 mm

DESCRIPTION	UM	Insert tube # for <input type="checkbox"/>	
		PART NUMBER	Europe 6 mm
S3QP Pump Head with Santoprene® tube #3, 4, 5	EA	S310□-1	S315□-1
	2-PK	S310□-2	S315□-2
S3QP Pump Head with Versilon® tube #3, 4, 5	EA	S320□-1	S325□-1

**100 psi (6.9 bar) max.** Includes pump head with tube, ferrules 1/4" or Europe 6 mm

DESCRIPTION	UM	Insert tube # for <input type="checkbox"/>	
		PART NUMBER	Europe 6 mm
S3QP Pump Head with Santoprene® tube, #1, 2, 7 & duckbill	EA	S310□-1	S315□-1
	2-PK	S310□-2	S315□-2
S3QP Pump Head with Versilon® tube #1, 2 & Pellethane® duckbill	EA	S320□-1	S325□-1

## S44 Pump Heads

**25 psi (1.7 bar) max.** Includes pump head with tube

DESCRIPTION	UM	PART NUMBER
S4 Pump Head with Santoprene® tube #5X	EA	S41B5X-1
	2-PK	S41B5X-2

**100 psi (6.9 bar) max.** Includes pump head with tube

DESCRIPTION	UM	PART NUMBER
S4 Pump Head with Santoprene® tube #7X	EA	S41B7X-1
	2-PK	S41B7X-2

## S54 Pump Heads

**25 psi (1.7 bar) max.** Includes pump head with tube

DESCRIPTION	UM	PART NUMBER
S5 Pump Head with Santoprene® tube #5G	EA	S5105G-1
	2-PK	S5105G-2
S5 Pump Head with Versilon® tube #5G	EA	S51V5G-1
	2-PK	S51V5G-2

**100 psi (6.9 bar) max.** Includes pump head with tube

DESCRIPTION	UM	PART NUMBER
S5 Pump Head with Santoprene® tube #7G	EA	S5107G-1
	2-PK	S5107G-2

NOTE: Confirm material compatibility with the chemical resistance guide.

# PUMP HEAD SERVICE KITS

## Pump Head Service Kit Contents

**S3QP** Tube, Roller Assembly, Nuts, Ferrules, Latches, (Duckbill where noted)

**S4, S5** Tube, Roller Assembly, Nuts, Thumb Screws, Support

Refer to the FLOW RATE OUTPUTS chart to match the pump with the correct tube.

## S34 Pump Head Service Kits

**25 psi (1.7 bar) max.**

DESCRIPTION	UM	Insert tube # for <input type="checkbox"/> Europe 6 mm	
PART NUMBER			
S3QP Pump Head Service Kit with Santoprene® tube #3, 4, 5	KIT	S310□K	S311□K
S3QP Pump Head Service Kit with Versilon® tube #3, 4, 5	KIT	S320□K	S321□K

**100 psi (6.9 bar) max.**

DESCRIPTION	UM	Insert tube # for <input type="checkbox"/> Europe 6 mm	
PART NUMBER			
S3QP Pump Head Service Kit with Santoprene® tube #1, 2, 7 & duckbill	KIT	S310□K	S311□K
S3QP Pump Head Service Kit with Versilon® tube #1, 2 & Pellethane® duckbill	KIT	S320□K	S321□K

## S44 Pump Head Service Kits

**25 psi (1.7 bar) max.**

DESCRIPTION	UM	PART NUMBER
S4 Pump Head Service Kit with Santoprene® tube #5X	KIT	S41B5XK

**100 psi (6.9 bar) max.**

DESCRIPTION	UM	PART NUMBER
S4 Pump Head Service Kit with Santoprene® tube #7X	KIT	S41B7XK

## S54 Pump Head Service Kits

**25 psi (1.7 bar) max.**

DESCRIPTION	UM	PART NUMBER
S5 Pump Head Service Kit with Santoprene® tube #5G	KIT	S5105GK
S5 Pump Head Service Kit with Versilon® tube #5G	KIT	S51V5GK

**100 psi (6.9 bar) max.**

DESCRIPTION	UM	PART NUMBER
S5 Pump Head Service Kit with Santoprene® tube #7G	KIT	S5107GK

NOTE: Confirm material compatibility with the chemical resistance guide.

# PUMP TUBES

Refer to the **FLOW RATE OUTPUTS** chart to match the pump with the correct tube.

## S34 Tubes

Includes ferrules 1/4" or *Europe* 6 mm

DESCRIPTION	UM	Insert tube # for <input type="checkbox"/> Europe 6 mm	
	PART NUMBER	UCCP2	□ CE
#1, 2, 3, 4, 5, 7 Santoprene® tube	2-PK	UCCP20	□ CE
	5-PK	MCCP20	□ CE
#1, 2, 3, 4, 5 for Versilon® tube	2-PK	UCTYGO	□ CE
	5-PK	MCTYGO	□ CE

Includes duckbill, ferrules 1/4" or *Europe* 6 mm

DESCRIPTION	UM	Insert tube # for <input type="checkbox"/> Europe 6 mm	
	PART NUMBER	UCCP	□ FDCE
#1, 2, 7 Santoprene® tube & duckbill	2-PK	UCCP	□ FDCE
#1, 2 Versilon® tube & Pellethane® duckbill	2-PK	UCTY	□ FDCE

## S44 Tubes

DESCRIPTION	UM	PART NUMBER
#5X Santoprene® tube	2-PK	S4005X-2
	5-PK	S4005X-5
#7X Santoprene® tube	2-PK	S4007X-2
	5-PK	S4007X-5

## S54 Tubes

DESCRIPTION	UM	PART NUMBER
#5G Santoprene® tube	2-PK	S5005G-2
	5-PK	S5005G-5
#5G Versilon® tube	2-PK	S50V5G-2
	5-PK	S50V5G-5
#7G Santoprene® tube	2-PK	S5007G-2
	5-PK	S5007G-5

NOTE: Confirm material compatibility with the chemical resistance guide.

# CHECK VALVES

## S34 Duckbill Check Valves

**100 psi (6.9 bar) max.**

DESCRIPTION	UM	PART NUMBER	Europe 6 mm
1/4" or 6 mm Duckbill Check Valve with nut, ferrule, Santoprene® duckbill	EA	UCDBINJ	UCINJCE
	5-PK	MCDBINJ	MCINJCE
1/4" or 6 mm Duckbill Check Valve with nut, ferrule, Pellethane® duckbill	EA	UCTYINJ	UCTINJCE
	5-PK	MCTYINJ	MCTINJCE
3/8" Duckbill Check Valve with nut, Santoprene® duckbill	EA	UCINJ38	
	5-PK	MCINJ38	
3/8" Duckbill Check Valve with nut, Pellethane® duckbill	EA	UCTYIJ38	
	5-PK	MCTYIJ38	

## S44, S54 Ball Check Valves

**100 psi (6.9 bar) max.**

DESCRIPTION	UM	PART NUMBER
3/8" Ball Check Valve with nut, tantalum spring, FKM seat & O-ring	EA	BC038-1
3/8" Ball Check Valve with nut, stainless steel spring, EPDM seat & Santoprene® O-ring	EA	BC238-1

NOTE: Confirm material compatibility with the chemical resistance guide.

# CHEMICAL RESISTANCE GUIDE

## Ratings Key - Chemical Effect

**A** Fluid has minor or no effects

**B** Fluid has minor to moderate effects

**C** Fluid has severe effects

• No data available

 **CAUTION** The information is provided ONLY as a guide to assist in determining chemical compatibility for wetted components. Testing under the specific conditions of the application is recommended. Stenner Pump Company assumes no responsibility for its accuracy. Outside factors including but not limited to temperature, pressure, mechanical stress, and solution concentration can affect material compatibility in a particular application. Stenner makes no warranty, expressed or implied, as to the accuracy of this guide or any materials' suitability for fitness or purpose for any application. User assumes all risk and liability for use of this guide.

Chemical / Solution	PP Santoprene® EPDM	Versilon®	PVC	LDPE	FKM	Silicone	Tantalum	Stainless Steel
Acetic Acid 20%	A	B	B	A	B	A	A	A
Acetic Acid 30%	B	C	C	A	B	A	A	B
Acetic Acid, Glacial	C	C	C	C	C	•	A	A
Acetic Anhydride	B	C	C	C	C	C	•	A
Aliphatic Hydrocarbons	B	B	B	B	•	•	•	•
Aluminum Chloride	A	A	A	B	A	B	A	B
Aluminum Sulfate	A	A	A	A	A	A	A	B
Alums	A	A	A	A	A	A	•	A
Ammonium Acetate	B	B	A	A	A	•	•	A
Ammonium Carbonate	A	A	A	A	A	C	•	B
Ammonium Chloride	A	B	A	B	A	C	A	B
Ammonium Hydroxide	A	B	A	A	B	A	B	A
Ammonium Nitrate	A	A	A	A	B	C	A	A
Ammonium Phosphate	A	A	A	A	A	A	•	C
Ammonium Sulfate	A	A	A	A	B	A	A	B
Amyl Acetate	A	C	C	C	C	C	•	A
Aniline	B	C	C	C	C	C	A	B
Antimony Salts	A	A	A	B	•	•	•	•
Arsenic Salts	A	A	A	B	•	•	•	•
Barium Hydroxide	A	A	A	B	A	•	B	B
Barium Salts	A	•	A	B	•	A	•	•
Beer	A	A	A	A	A	•	A	A
Benzene	C	C	C	C	B	•	•	B
Benzoic Acid	A	C	A	A	A	•	A	B
Bleach 5.25%	A	A	A	A	A	•	•	•
Boric Acid	A	A	A	A	A	A	A	A
Bromine	A	B	B	B	A	C	A	C
Butyl Acetate	A	C	C	C	C	C	•	A
Butyric Acid	A	C	B	C	B	C	A	B
Calcium Chloride	A	A	B	A	A	•	A	B
Calcium Hydroxide	A	C	A	A	A	•	B	B

# CHEMICAL RESISTANCE GUIDE continued

Chemical / Solution	PP Santoprene® EPDM	Versilon®	PVC	LDPE	FKM	Silicone	Tantalum	Stainless Steel
Calcium Hypochlorite 5%	A	B	A	A	A	•	A	B
Calcium Salts	A	A	A	A	•	B	•	•
Carbon Disulfide	C	C	C	C	A	•	•	B
Carbon Tetrachloride	C	C	C	C	A	C	•	B
Castor Oil	B	A	A	•	A	•	•	A
Chlorine <i>see Sodium Hypochlorite</i>								
Chloroacetic Acid	A	C	B	C	C	•	•	A
Chloroform	C	C	C	C	A	C	•	A
Chlorosulfonic Acid	B	C	C	C	C	C	•	B
Chromic Acid < 50%	B	C	B	A	A	C	A	B
Chromium Salts	A	•	A	B	•	•	•	•
Citric Acid	B	B	B	C	A	•	A	A
Copper Chloride	A	A	A	A	A	•	A	C
Copper Sulfate	A	A	A	A	A	•	A	B
Cottonseed Oil	B	A	B	A	A	•	•	A
d-Limonene	C	B	B	B	A	C	•	•
Ethyl Acetate	A	C	C	C	C	B	•	B
Ethyl Alcohol	B	C	C	B	B	•	A	•
Ethyl Chloride	C	C	C	C	A	C	•	A
Ethylene Dichloride	C	C	C	C	A	C	•	B
Ethylene Glycol	A	A	A	A	A	A	•	B
Ethylene Oxide	B	A	C	C	C	C	•	B
Eucalyptus Oil	C	B	C	C	•	•	•	•
Fatty Acids	C	B	A	A	A	C	•	A
Ferric Chloride	A	A	A	A	A	B	A	C
Ferric Sulfate	A	A	A	A	A	B	•	B
Ferrous Chloride	A	A	A	A	A	C	•	C
Ferrous Sulfate	A	A	A	A	A	C	•	B
Fluoboric Acid	A	C	A	C	B	A	•	•
Fluosilicic Acid	A	A	A	A	A	C	•	B
Formaldehyde < 40%	A	B	A	C	C	B	•	A
Formic Acid	A	C	B	C	C	C	A	A
Glucose	A	A	A	A	A	A	•	A
Glycerin	A	A	A	A	A	A	•	A
Hydrochloric Acid 20%	A	C	A	A	A	C	A	C
Hydrochloric Acid 37%	A	C	A	A	A	C	A	C
Hydrocyanic Acid	A	B	A	A	A	C	A	A
Hydrofluoric Acid < 48%	A	C	B	A	A	C	C	C
Hydrofluoric Acid 48-75%	A	C	C	C	A	C	C	C
Hydrofluoric Acid, anhydrous	B	C	C	C	C	•	C	C
Hydrogen Peroxide < 50%	A	B	A	B	A	A	A	A
Hydrogen Sulfide	A	A	B	A	C	•	•	A

# CHEMICAL RESISTANCE GUIDE continued

Chemical / Solution	PP Santoprene® EPDM	Versilon®	PVC	LDPE	FKM	Silicone	Tantalum	Stainless Steel
Iodine	A	A	C	B	A	C	A	C
Lactic Acid	A	B	B	A	A	A	A	B
Lead Acetate	B	A	A	A	C	C	•	B
Linseed Oil	B	A	A	A	A	A	•	A
Limonene	C	B	B	B	A	C	•	•
Lubricating Oils	C	A	B	C	A	•	•	A
Magnesium Chloride	A	A	B	A	A	A	A	C
Magnesium Hydroxide	A	A	A	A	A	•	A	A
Magnesium Sulfate	A	A	A	A	A	A	A	B
Malic Acid	A	B	A	A	A	B	•	A
Manganese Salts	A	A	A	A	•	B	•	•
Mercuric Chloride	A	A	A	A	A	•	•	C
Methylene Chloride	C	C	C	C	B	•	A	B
Mineral Oil	B	A	B	B	A	•	•	•
Mineral Spirits	C	A	B	B	A	•	•	A
Muriatic Acid, 20° Baume	A	C	A	A	A	•	•	•
Nitric Acid < 10%	A	C	A	B	A	B	A	A
Nitric Acid 10-30%	B	C	A	C	A	C	A	A
Nitric Acid 30-60%	C	C	B	C	A	C	A	A
Nitric Acid 70%	C	C	B	C	A	C	A	A
Nitric Acid, red fuming	C	C	C	C	C	C	•	•
Nitrous Acid	A	B	•	•	B	•	•	B
Oleic Acid	A	B	C	C	B	C	•	A
Oleum 20-25%	C	C	C	C	•	•	•	B
Oxalic Acid	A	C	B	A	A	C	A	A
Palmitic Acid	A	B	B	A	A	C	•	A
Petroleum Distillates	C	B	B	C	•	•	A	A
Peracetic Acid 5%	B	B	B	A	A	A	•	•
Peracetic Acid 15%	B	B	B	A	A	B	•	•
Phenol	B	C	C	B	A	C	•	B
Phosphoric Acid	A	C	A	A	A	C	A	C
Phthalic Acid	A	C	A	A	A	B	•	A
Pickling Solutions	A	C	•	•	B	•	•	•
Plating Solutions	A	C	•	•	A	C	•	•
Polyposphate	A	A	A	A	•	•	•	•
Potassium Carbonate	A	A	A	A	A	•	•	B
Potassium Chlorate	A	A	A	A	A	B	•	B
Potassium Hydroxide	A	A	A	A	C	C	B	A
Potassium Dichromate	A	A	A	A	A	•	•	B
Potassium Iodide	A	A	B	B	A	•	•	A
Potassium Permanganate	A	A	A	A	A	•	•	B
Sea Water	A	A	A	A	A	•	A	C

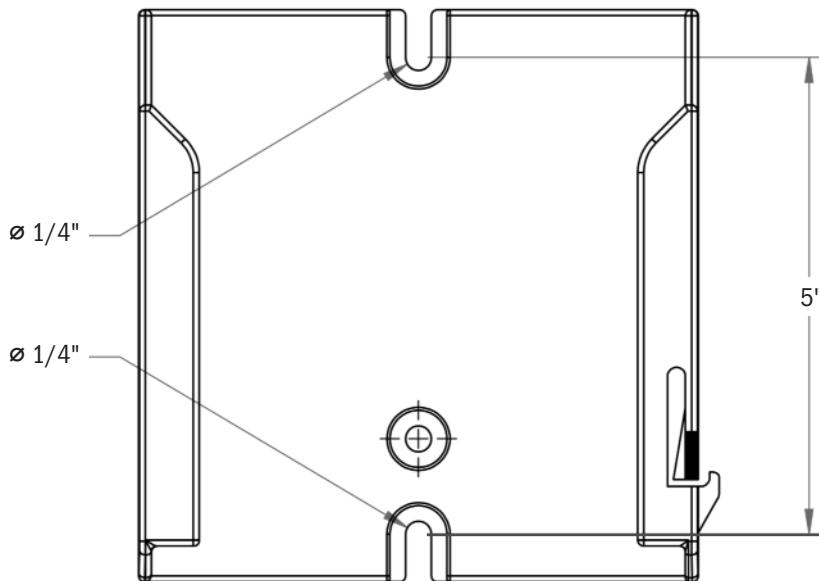
# CHEMICAL RESISTANCE GUIDE continued

Chemical / Solution	PP Santoprene® EPDM	Versilon®	PVC	LDPE	FKM	Silicone	Tantalum	Stainless Steel
Silicone Oil	C	A	A	B	A	C	•	A
Silver Nitrate	A	A	A	A	A	A	•	B
Soap Solutions	A	A	A	C	A	A	•	A
Sodium	A	A	A	A	•	•	•	•
Sodium Bisulfate	A	A	A	A	A	•	•	C
Sodium Bisulfite	A	A	A	A	A	A	•	B
Sodium Borate	A	A	A	A	A	A	•	B
Sodium Carbonate	A	A	A	A	A	A	•	A
Sodium Chlorate	A	A	A	A	A	C	•	B
Sodium Chloride	A	A	A	A	A	A	A	B
Sodium Dichromate 20%	A	•	B	•	A	•	•	•
Sodium Hydroxide < 20%	A	B	A	B	C	A	B	B
Sodium Hydroxide 20-46.5%	A	C	A	B	C	•	C	B
Sodium Hypochlorite 5%	A*	B	A	A	A	B	A	C
Sodium Hypochlorite 6-15%	A*	B	A	A	A	B	A	C
Sodium Nitrate	A	A	A	A	A	C	A	B
Sodium Silicate	A	A	A	A	A	A	•	B
Sodium Sulfide	A	A	A	A	A	A	•	C
Sodium Sulfite	A	A	A	A	A	A	•	A
Solvents	C	B	B	B	•	•	•	•
Soybean Oil	B	A	A	A	A	•	•	A
Stannous Chloride 15%	A	A	A	B	A	•	•	A
Stearic Acid	A	B	B	B	A	B	•	A
Sulfur Dioxide liquid	A	C	C	C	B	•	•	A
Sulfur Trioxide	B	C	A	C	A	•	•	C
Sulfuric Acid < 40%	B	B	B	B	A	C	A	C
Sulfuric Acid > 40%	C	C	C	C	A	C	A	C
Sulfurous Acid	A	A	A	B	C	C	•	B
Tannic Acid 10%	A	B	A	B	A	B	•	A
Tanning Liquors	A	A	A	A	A	•	•	A
Tartaric Acid	A	A	A	A	A	A	•	C
Titanium Salts	A	A	A	B	•	•	•	•
Triethanolamine	A	C	C	C	C	•	•	•
Trisodium Phosphate	A	A	A	A	A	•	•	B
Tung Oil	B	B	C	C	A	•	•	•
Turpentine	B	B	C	C	A	C	•	A
Urea	B	A	B	A	A	B	•	B
Water & Brine	A	A	A	A	A	B	•	•
Zinc Chloride	A	A	B	A	A	A	A	B
Zinc Salts	A	A	A	A	•	•	•	•

NOTE: FKM tested to ANSI/NSF 61 with water only.

\* Products tested and certified by WQA according to ANSI/NSF 61 for contact with Sodium Hypochlorite and Water only and ANSI/NSF 372.

# WALL MOUNTING BRACKET DIMENSIONS



**NOTICE:** Leave 8" of clearance above pump to allow for removal from mounting bracket.

**STENNER PUMPS®**

**STENNER PUMP COMPANY**

3174 DeSalvo Road  
Jacksonville, Florida 32246 USA

Phone: 904.641.1666  
US Toll Free: 800.683.2378  
Fax: 904.642.1012

[sales@stenner.com](mailto:sales@stenner.com)  
[www.stenner.com](http://www.stenner.com)

Hours (EST)  
Mon.-Fri. 7:00 am-8:00 pm

 Assembled in the USA  
with US and international components

© Stenner Pump Company  
All Rights Reserved